FREQUENTLY ASKED QUESTIONS

Below are the answers to some of the most frequently asked questions. If you do not find the answer you are looking for, please email first-year.affairs@yale.edu.

Frequently Asked Questions:

I cannot send in my student bond, picture for my ID card, health and immunization forms by the deadline. What should I do?

Send in the student bond and health and immunizations forms as soon as you can. You will not be able to register for classes until the forms are received. Send in your picture as instructed. If the ID Center cannot make a picture ID card for you before your arrival in August, you will be given instructions upon your arrival to campus on how to acquire a picture ID card. You may fax your completed student bond form to 203-432-7557.

How do I find my Student Identification Number?

Go to www.yale.edu/sis to find your student identification number (9 digit number beginning with 90 or 91xxxxxxx).

When do I need to arrive on campus?

You are expected to arrive on Friday, August 25, between 9 a.m. and 7 p.m. Please schedule your travel so that you arrive during these hours. We recommend that you come to campus as soon after 9 a.m. as you can on August 25 so that you have as much time as possible to get settled and to enjoy first-year student orientation activities.

If you choose to attend a preorientation program, i.e., Cultural Connections, FOCUS, FOOT, Harvest, or the Orientation for International Students, you will need to arrive before Friday, August 25. Please see First-Year Student Academic Calendar for the dates of these programs and arrival information.

FOOT and Harvest meet on campus and then depart for their destinations. They return to campus on Friday, August 25 around noon and move into their permanent rooms.

Cultural Connections and the Orientation for International Students stay on campus in temporary rooms until they move into their permanent rooms on Wednesday, August 24.

I need to purchase a computer and/or cell phone. Are there academic priced packages available through Yale?

Academically priced packages are available for purchase from OnTheHub.com. This site offers contractually discounted prices for personal purchase by Yale faculty, staff, and students and carries Office, Windows, popular statistics software, and more. Western Digital offers discounts to Yale affiliates through wdstudentstore.com. Products include hard drives and wireless routers. Yale has negotiated plans with our cellular service providers, Verizon, Sprint/Nextel, T-Mobile and AT&T to provide cellular telephone service for personal use. For more information go to https://its.yale.edu/centers/student-technology-collaborative/information-new-students.

When should parents depart?

We encourage families to attend the panel discussion about undergraduate education and the residential colleges, followed by the residential colleges’ open houses, on Friday August 25, as well as the Yale College Assembly and the President’s Reception on Saturday, August 26. We suggest that parents depart by 3-5 pm on Saturday.

What are the dates for fall, winter and spring breaks and when do the residences close for undergraduates in May?

Please see the Yale College Calendar.

When is Family Weekend?

Go to Family Weekend website for more information.

I am an international student; when will the I-20 form be sent to me so that I can apply for a Visa?

For more information visit the Office of International Students and Scholars or e-mail oiss@yale.edu.

When will I receive information about housing and roommates?

In April you may complete the housing and advising form available at www.yale.edu/first-year. On June 28 you may view your housing and roommate assignment from the link provided at www.yale.edu/first-year.

When will I receive information about moving to Yale?

Information about planning your move to Yale will be available at www.yale.edu/first-year.

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When will I receive information about the preorientation programs, i.e., Cultural Connections, Focus, FOOT, Harvest, and the Orientation for International Students?

For more information or to apply see Preorientation Programs.
Frequently Asked Questions

If you choose to attend a preorientation program, i.e., Cultural Connections, Focus, FOOT, Harvest, or the Orientation for International Students, you will need to arrive before Friday, August 25. Please see Yale College Calendar for the dates of these programs and arrival information.

FOOT and Harvest meet on campus and then depart for their destinations. They return to campus on Friday, August 25 around 12:00 p.m. and move into their permanent rooms.

Cultural Connections, FOCUS, and the Orientation for International Students stay on campus in temporary rooms until they move into their permanent rooms on Wednesday, August 23.

If I travel over the summer, what should I do about receiving mail?
All of our contact with you will be through your yale.edu email address. Please activate your Yale EliApps accounts after you activate your NetID. We encourage you to list your emergency contact information and permanent address at www.yale.edu/sis and to keep it as current as possible.

Shortly after you matriculate, you will be able to activate your student NetID (information will arrive via email) and thus make updates to your personal information—including your mailing address—in Student Information Systems.

What immunizations do I need before coming to campus?
Download and print the immunization requirements, waiver request, authorization for medical care and treatment, and pre-entrance health forms that are available on the Yale Health website at New Undergraduate Student Forms.

What should I buy for my room?
The University provides each student with a desk, a chair, a bureau, and a bed (extra long, 80” by 36”). The beds have mattresses, but no pillows. In some dormitories there are additional furnishings. These will be noted in your room assignment from your residential college dean. Almost all first-year student live in suites in which they share a living room with several roommates. Consequently, it is a good idea to consult with your roommates over the summer about bringing furniture, stereos, telephones, rugs, televisions, etc. Many rooms have no overhead lighting, so you should plan to bring some lamps with you; halogen lamps, however, are fire hazards and are not permitted. For more information see Planning Your Move.

How do I find my NetID?
All incoming Yale College students are assigned a NetID that allows access to the campus network and its many online systems. You will need your Yale NetID to complete your Housing and Advising Form and several other forms on the First-Year Student Website. Students who have matriculated will be notified via email when their NetID is ready to be accessed. You will still need your Eli Account to access the Online Decisions site as well as the Admitted Students Website.

How do I access Yale’s online services and email?
Your NetID will give you access to Yale’s network and its many online systems, including your Yale email account. In April you will receive an email on how to access and activate your NetID. Please note that your Yale NetID is different from your Eli Account ID. For the next couple of months, you will still need both accounts. When you arrive at the page where you are asked to create security questions and a password, note that your NetID is listed on the top of the page. Write down your NetID for future use before you close the page. If you forget or lose you NetID, email first-year.affairs@yale.edu (freshman.affairs@yale.edu) for assistance. Once you have activated your NetID you may go to EliApps to sign into your Yale email account.

When will I receive my post office box number?
Instructions on how to sign up and activate your post office box will be emailed to you in early August. The U.S. Post Office is located in the basement of Lanman Wright Hall on the Old Campus. For more information on shipments to Yale go to Mail and Shipping.

How should I ship my stuff to campus?
We recommend that you bring with you your most important items. Items that you cannot bring United Parcel Service (UPS) or motor freight carrier. There is no storage space on campus, so please plan accordingly. For more information see under Mail and Shipping.

May I keep my car on campus?
For information about Student Parking, see Yale’s Transportation Options website.

Do first-year students have to live on campus?
Students in their first four terms of enrollment must live on campus unless they are married or are at least twenty-one years of age. For more information see Undergraduate Regulations: Dormitory Regulations.

Do I have to have a meal contract?
All resident students must take a meal contract. First year students are required to have the Full Meal Plan, but may select the optional Anytime Meal Plan Plus Flex Points. For more information see the Yale Dining website.

Which banks have ATMs on campus?
Bank of America has an ATM in Durfee’s located on the Old Campus and in the lobby of Sterling Memorial Library. Their offices are located at 157 Church Street and 88 Broadway.

When is the final transcript due?
Please ask your school official to submit the Common Application Final Report form as soon as your final grades have been recorded or no later than July 10 via the online Common Application website or you can mail it to Office of Undergraduate Admissions, P.O. Box 208234, New Haven, CT 06520-8234. If you do not expect your results by July 10, please notify aaron.brockway@yale.edu or call 203-432-9311.

**How can I view my AP scores?**

You can view your AP scores through the College Board website at [www.collegeboard.com](http://www.collegeboard.com). When you arrive to campus in August you will be notified of the AP scores Yale has on file for you.

**Where do I send a scholarship letter?**

Send a scan of the letter to sfsc@yale.edu.

**Can my parents access my student record?**

You can grant permission for others to view grades and holds in Proxy Management. Proxy Management will include settings for you to give others access to eBill/ePay, the student account payment system. Take a moment to log into SIS and begin entering your proxy information. After you are finished, your proxy must also take steps to complete their account setup. More information and instructions for students and proxies can be found at [sfas.yale.edu/proxy](http://sfas.yale.edu/proxy). For help with system access, setup and features, email proxy.access@yale.edu (proxy.access@yale.edu?subject=RE).

**I recently officially changed my name. How can I change my name in Yale’s system?**

If you had a legal name change the Registrar’s Office needs documentation confirming the change of name before they can make any updates in Yale’s system. Non-legal preferred name updates can made by students at www.yale.edu/sis. Go to [http://registrar.yale.edu/students/name-policy-and-use](http://registrar.yale.edu/students/name-policy-and-use) for more information.

**Can I earn Yale credit for courses taken during the summer?**

Students may apply up to two course credits earned at another college or university toward Yale’s 36-course-credit requirement for graduation. Yale does not pre-approve such courses, but please note that there are a number of criteria both the institution and the course must meet to qualify for Yale course credit. For instance, the college or university where you take your course must be a four-year, degree-granting, accredited institution, and the Yale director of undergraduate studies ("DUS") in the corresponding Yale department must approve the course after you complete it if you wish to transfer the course onto your Yale transcript. You can find the full academic regulations on transferring in outside credits in the [Yale College Programs of Studies](http://www.yale.edu/colleges/admissions/programs-of-studies). For help with system access, setup and features, email proxy.access@yale.edu (proxy.access@yale.edu?subject=RE).

Finally, remember that the Yale curriculum is designed to allow students plenty of freedom to explore during their academic career – most students have no trouble earning the 36 course credits needed for the degree – and we hope that you can get some downtime this summer before the excitement and demanding start of your Yale career!

**What are the dates for Bulldog Days?**

Bulldog Days will be held April 24-26, 2017 and Bulldog Saturday will be held on April 15th. Admitted students will have the option of attending either Bulldog Saturday or the traditional Bulldog Days. For more information, contact the Yale College Admissions Office at 203-432-9300.