FREQUENTLY ASKED QUESTIONS

Below are the answers to some of the most frequently asked questions. If you do not find the answer you are looking for, please email first-year.affairs@yale.edu.

Frequently Asked Questions:

ACADEMIC QUESTIONS:
When is the final transcript due?
Please ask your school official to submit the Common Application Final Report form as soon as your final grades have been recorded or no later than July 10 via the online Common Application website or you can mail it to Office of Undergraduate Admissions, P.O. Box 208234, New Haven, CT 06520-8234. If you do not expect your results by July 10, please notify aaron.brockway@yale.edu or call 203-432-9311.

How can I view my AP scores?
You can view your AP scores through the College Board website at www.collegeboard.com. When you arrive to campus in August you will be notified of the AP scores Yale has on file for you.

Can I earn Yale credit for courses taken during the summer?
Students may apply up to two course credits earned at another college or university toward Yale’s 36-course-credit requirement for graduation. Yale does not pre-approve such courses, but please note that there are a number of criteria both the institution and the course must meet to qualify for Yale course credit. For instance, the college or university where you take your course must be a four-year, degree-granting, accredited institution, and the Yale director of undergraduate studies (“DUS”) in the corresponding Yale department must approve the course after you complete it if you wish to transfer the course onto your Yale transcript. You can find the full academic regulations on transferring in outside credits in the Yale College Programs of Studies (through this link.)

Finally, remember that the Yale curriculum is designed to allow students plenty of freedom to explore during their academic career – most students have no trouble earning the 36 course credits needed for the degree – and we hope that you can get some downtime this summer before the excitement and demanding start of your Yale career!

ACCESS AND PERSONAL INFORMATION QUESTIONS:
How do I find my Student Identification Number?
Go to https://www.sis.yale.edu to find your student identification number (SID). Your SID is a 9 digit number beginning with 90xxxxxx or 91xxxxxx.

How do I find my NetID?
Your NetID is a unique identifier that allows you to access online resources and your EliApps e-mail account.

You will receive an email notification, after you matriculate, when your NetID is ready to be retrieved and activated. Please note that it takes roughly 1-2 days, after you matriculate, for your NetID to be ready for you to retrieve and activate. If, after two days, you are not able to retrieve and activate your NetID, email helpdesk@yale.edu or call 203-432-9000.

After you receive the email notification, go to the NetID page for instructions on how to retrieve and activate your NetID. Write your NetID on a piece of paper until you have it memorized.

You will use your NetID often throughout your time at Yale. You will still need your Eli Account to access the Online Decisions site as well as the Admitted Students Website.

How do I access Yale's online services and email?
Your NetID will give you access to your Yale EliApps email account. First, you must retrieve and activate your NetID. Then you may go to EliApps to sign into your Yale email account.

How do I change my permanent home address, home and cell phone number, or update my emergency contact information?
Use the Student Information System to update your information.

I recently legally changed my name. How can I change my name in Yale's system?
If you had a legal name change, the University Registrar’s Office needs documentation confirming the change of name before they can make any updates in Yale’s system. Go to http://Registrar.yale.edu/students/name-policy-and-use for more information. For non-legal preferred name changes, use the Student Information System.
I am an international student; when will the I-20 form be sent to me so that I can apply for a Visa?
For more information visit the Office of International Students and Scholars or e-mail ozan.say@yale.edu.

I need to purchase a computer and/or cell phone. Are there academic priced packages available through Yale?
For more information go to IT at Yale.

Can my parents access my student record?
You can grant permission for others to view grades and holds in Proxy Management. Proxy Management will also include settings for you to give others access to eBill/ePay, the student account payment system. Take a moment to log into SIS and begin entering your proxy information. After you are finished, your proxy must also take steps to complete their account setup. More information and instructions for students and proxies can be found at sfas.yale.edu/proxy. For help with system access, setup and features, email proxy.access@yale.edu (proxy.access@yale.edu?subject=RE).

Where should I send my scholarship letter?
Send a scan of the letter to sfsc@yale.edu.

CALENDAR QUESTIONS:
What are the dates for fall, winter and spring breaks and when do the residences close for undergraduates in May?
Please see the Yale College Calendar.

When is Family Weekend?
Family Weekend will be held October 4-6, 2019.

HEALTH RELATED QUESTIONS:
What immunizations do I need before coming to campus?
Go to New Undergraduate Student Forms for more information.

HOUSING QUESTIONS:
When will I receive information about housing and roommates?
On June 26 you may view your housing and roommate assignment from the link provided at www.yale.edu/first-year.

What should I buy for my room?
For more information go to the Planning Your Move page.

Do first-year students have to live on campus?
Students in their first four terms of enrollment must live on campus unless they are married or are at least twenty-one years of age. For more information see Undergraduate Regulations: Dormitory Regulations.

YALE HOSPITALITY QUESTIONS:
Do I have to have a meal plan and when do I sign up for one?
All students living on-campus must have a meal plan. First-years are automatically assigned to the full meal plan upon enrollment. In September, students may select the Anytime Meal Plan Plus Flex Points. For more information go to the Yale Hospitality website.

ORIENTATION/OPENING DAY/PLANNING YOUR MOVE TO YALE QUESTIONS:
When do I need to arrive on campus?
You are expected to arrive on Friday, August 23, between 9 a.m. and 7 p.m. Please schedule your travel so that you arrive during these hours. We recommend that you come to campus as soon after 9 a.m. as you can on August 23 so that you have as much time as possible to get settled and to enjoy first-year student orientation activities. All first-years must be on campus from August 23-September 2. *Please note that keys will not be distributed before 9 a.m.

If you choose to attend a pre-orientation program, i.e., Cultural Connections, FOCUS, FOOT, Harvest, or the Orientation for International Students, you will need to arrive before Friday, August 23. Please see First-Year Student Academic Calendar for the dates of these programs and arrival information.

When should my family members depart?
We encourage families to attend the panel discussion about undergraduate education and the residential colleges, followed by the residential colleges’ open houses, on Friday, August 23, as well as the Yale College Assembly and the President’s Reception on Saturday, August 24. We suggest that parents depart by 3-5 pm on Saturday.
When will I receive information about moving to Yale?
You are expected to arrive on Friday, August 23, between 9 a.m. and 7 p.m. Please schedule your travel so that you arrive during these hours. We recommend that you come to campus as soon after 9 a.m. as you can on August 23 so that you have as much time as possible to get settled and to enjoy first-year student orientation activities. Go to the Planning Your Move to Yale section of the first-year website for more information.

How do I receive mail on campus.
See Mail and Shipping.

How should I ship my stuff to campus?
We recommend that you bring with you your most important items. Items that you cannot bring may be shipped via United Parcel Service (UPS) or motor freight carrier. There is no storage space on campus, so please plan accordingly. For more information see Mail and Shipping.

May I keep my car on campus?
Go to Student Parking for more information.

Which banks have ATMs on campus?
Bank of America has an ATM in Durfee's located on the Old Campus and in the lobby of Sterling Memorial Library. Their offices are located at 157 Church Street and 88 Broadway.

PRE-ORIENTATION PROGRAM QUESTIONS:
When may I apply for a pre-orientation programs, i.e., Cultural Connections, Focus, FOOT, Harvest, and the Orientation for International Students?
First-years may apply for an optional pre-orientation program beginning May 1, 2019. The deadline to apply is July 1. For more information or to apply see Pre-orientation Programs.

If you choose to attend a pre-orientation program, i.e., Cultural Connections, Focus, FOOT, Harvest, or the Orientation for International Students, you will need to arrive before Friday, August 23. Please see Yale College Calendar for the dates of these programs and arrival information.

Some scholarships are available for each of the pre-orientation programs. Please see the program information for specifics.