

OTHER CLINICAL RESOURCES

COMMUNITY HEALTH CENTER, INC.

Community Health Center, Inc., is a private, nonprofit health care provider in the state of Connecticut, providing comprehensive primary care services in medicine, dentistry, and behavioral health to more than 145,000 people. CHC incorporates prevention and health promotion, treatment of illness, and management of chronic disease—often all during the same visit. Using innovative service delivery models and state-of-the-art technology, CHC goes beyond traditional health services to bring care to the places it is most needed and most impactful. *Founder, President, and Chief Executive Officer, Mark Masselli; Senior Vice President and Clinical Director, Margaret Flinter, Ph.D., A.P.R.N.*

CONNECTICUT HOSPICE

Founded by Florence Wald and a group of nurses, doctors, and clergy, in 1974, the Connecticut Hospice was the first of its kind in the United States. It offers a specialized health care program for terminally ill patients (adults and children) and their families. The combination of medical, emotional, and psychosocial patient/family needs is met by the coordinated care of members of several disciplines: physicians (including a psychiatrist); nurses; social workers; clergy; pharmacists; financial adviser; arts, bereavement, and dietary consultants; and both professional and lay volunteers. The caregiving team is available to patients and families in the Home Care and Inpatient programs. Hospice includes family members in the unit of care to help them through the time of illness and bereavement. Hospice Home Care Services are available in Fairfield, New Haven, Middlesex, and Hartford counties; inpatient care is available for all state residents at the Connecticut Hospice in Branford. The Connecticut Hospice is a clinical model for national replication, and the John D. Thompson Hospice Institute for Education, Training, and Research is a national education center for health professionals from all disciplines. *Interim Chief Executive Officer, Barbara L. Pearce*

CORNELL SCOTT-HILL HEALTH CENTER

Cornell Scott-Hill Health Center, established in 1968, is a community-oriented family health service that provides comprehensive care to the people in the New Haven area. The center also operates four satellite clinics: Dixwell Health Center, which specifically serves the Dixwell, Newhallville, and West Rock areas; Women's Health Services; the West Haven Health Center; and the Community Health Connection in Ansonia, serving the Lower Naugatuck Valley.

The center's programs are supported by federal grants, patient fees, third-party payments, private donations, foundation grants, and contracts-for-service.

There is emphasis on the total family health needs with comprehensive medical, dental, psychosocial, nursing, and other ancillary services provided by a team composed of professionals and community residents trained as health workers. The intent is to allow the health professional to deal more efficiently and effectively with the health care needs of the people to be served. Programs include the Young Parents Outreach Program; school-based clinics at five elementary and middle schools; a homeless health care project, an AIDS outreach project, and a twenty-nine-bed medical detoxification center; a comprehensive perinatal care program; an outpatient drug and alcohol treatment

program; a public housing primary care project; and a day treatment program for homeless substance abusers. *Chief Executive Officer, Michael Taylor*

FAIR HAVEN COMMUNITY HEALTH CENTER

Fair Haven Community Health Center is a community-initiated and community-controlled health center serving the predominantly ethnic neighborhood of Fair Haven. Developed along the lines of the free clinic model in 1971, the Fair Haven center strives to provide health care in a congenial and personalized setting to 10,000 patients through an interdisciplinary team of doctors, nurse practitioners, nurse-midwives, social service, and community health workers. This includes prenatal and family planning services, general medical and pediatric care, preventive health education, language translation, counseling, and community outreach. Center funding comes from patient fees and a variety of private, government, and third-party reimbursement sources. In addition to its main facility, the center operates a satellite for geriatric patients at an elderly housing complex and five school-based clinics. The Fair Haven Center is located in a health professional shortage area. *Chief Executive Officer, Suzanne Lagarde, M.D., M.B.A., FACP*

HARTFORD HEALTHCARE

Hartford HealthCare has cultivated a strong, unified culture of accountability and innovation. Its care-delivery system, serving 185 towns and cities, includes two tertiary-level teaching hospitals, an acute-care community teaching hospital, an acute-care hospital and trauma center, three community hospitals, the state's most extensive behavioral health network, a large multispecialty physician group, a clinical care organization, a regional home care system, an array of senior care services, and a large physical therapy and rehabilitation network at more than 350 locations in Connecticut and Rhode Island. Hartford HealthCare's unique, system-wide Institute Model offers a single, high standard of care in crucial specialties at hospital and ambulatory sites across Connecticut. The institutes include: Behavioral Health; Cancer; Heart and Vascular; Neuroscience; Orthopedics; and Urology. *President and Chief Executive Officer, Jeffrey Flaks, M.H.A.*

MIDDLESEX HEALTH

Middlesex Health is a fully connected, comprehensive network of expert health care providers, serving Central Connecticut and the shoreline area. Services include everything from primary care, physical rehab, and walk-in urgent care to groundbreaking surgeries, lifesaving cancer treatments, and precision diagnostic imaging tools. Middlesex Health serves as Connecticut's first Mayo Clinical Care Network member. *President and Chief Executive Officer, Vincent G. Capece, Jr.*

PROHEALTH PHYSICIANS

Formed in 1997, ProHealth Physicians includes more than 360 primary care and specialty physicians and advanced practice clinicians, and offers a wide range of diagnostic and therapeutic services. Made up of community-based physician practices, ProHealth focuses on continuous improvement and ongoing expansion of clinical programs to support wellness and to prevent and treat chronic illnesses. With more than ninety locations throughout the state of Connecticut, its primary care providers

and specialists care for more than 360,000 people statewide. *President and Chief Executive Officer, Benito A. Alvarez, M.D., M.B.A., J.D., FACHE*

VETERANS AFFAIRS CONNECTICUT HEALTHCARE SYSTEM

The Veterans Affairs Connecticut Healthcare System is one of the outstanding Veterans Affairs (VA) Medical Centers nationwide with quality clinical services and innovative research programs. The two VA hospitals (West Haven and Newington) merged in 1995 to form VA Connecticut Healthcare System. Several VA Connecticut specialized programs are recognized nationally and regionally. These include the Eastern Blind Rehabilitation Service, one of four national programs providing extensive rehabilitation services to blind veterans enabling them to gain and maintain their independence. The Positron Emission Tomography (PET) Center is a joint project with Yale School of Medicine, and Single-Photon Emission Computerized Tomography (SPECT) provides state-of-the-art imaging for medical care and research in biology, psychiatry, cardiology, and oncology. VA Connecticut also encompasses the Geriatric Rehabilitation Extended Care Service, Substance Abuse Treatment Program, National Centers for Post-Traumatic Stress Disorder, Alcoholism Research, Schizophrenia Research, and a comprehensive cancer center. Additionally, clinical services include epilepsy treatment, cardiac rehabilitation, cardiac surgery, geriatric evaluation, respite care, and home-based primary care. Currently, VA Connecticut is a leader nationally in the application of home telemonitoring of patients in the home-based primary care program. VA Connecticut operates an Ambulatory Care Center at the West Haven campus and the Ambulatory Care Center of Excellence at the Newington campus. There are six community-based outpatient clinics located in Danbury, New London, Stamford, Waterbury, Willimantic, and Winsted. *Acting Medical Center Director, Brett Rusch, M.D.; Associate Director for Nursing and Patient Care Services, Bernadette Y. Jao, D.N.P., M.S.N., R.N.-B.C.*